

Hachshara Insurance Company Eliminates File-Based Malware

Using Votiro Cloud



About the company

Hachshara is an Israel-based insurance company that was founded in 1972 and currently has over 600 employees and over 450,000 customers. They underwrite insurance policies in the areas of general insurance (elementary), life insurance and long-term savings.



Customer-facing services introduce higher zero-day risk

The challenges faced by Hachshara in the digital age are no different from other companies struggling to provide a seamless customer experience while securing the organization from file-borne malware. However, as a financial institution that handles a large amount of sensitive information, Hachshara is even more vulnerable. It is well known that attackers recognize the high value of customer data and financial information, and often launch stealth attacks on financial institutions to avoid detection by traditional anti-viruses.

Handling as many as 300,000 incoming files each month, Hachshara receives claims forms, identification documents and other mixed media from clients on a daily basis. With customer-facing services enabling incoming files via email, website upload and even external hardware such as USB, the risk of zero-day and other file-borne attacks presents a real challenge.

Having no designated protection against file-borne threats, Hachshara had no way to validate the incoming files against malicious content. Employees had to continuously juggle the demand to process requests quickly with the need to take precautions before opening each file. With employees turned into gatekeepers, the insurer's workflow was slow and inefficient, and the company was unable to improve performance due to security requirements.

As a result, the company was looking for a way to ensure that:

- ✓ Files entering the business perimeter did not contain malware capable of compromising the systems
- ✓ An extra layer of security was present to protect personally-identifiable information (PII) and other sensitive customer data
- ✓ Zero-day and unknown attacks would be prevented
- ✓ Employees could safely download or receive files from claimants, whether via email, website or external hardware



Votiro's Solution

Security & productivity – with no compromise

Hachshara decided to implement Votiro Cloud as an additional layer of security, allowing employees to store, share, download or transfer files safely throughout the organization via any platform.

Votiro Cloud uses patented Positive Selection technology to sanitize every single file as it enters the company perimeter, disarming it of any malicious content, and putting it back together as a new, safe version with full file fidelity. The entire process takes less than a second, leaving both the employee receiving or claimant sending the file completely unaware of any additional steps taken in the file transfer process.

Hachshara chose to onboard Votiro's solution to secure the organization from weaponized files that can enter their network from any channel:

"Votiro has secured the use of digital channels for receiving files in our company. It adds great value in our high-risk financial business setting, allowing us to speed up the claims journey for our customers and reduce bottlenecks for our staff." - Yaara Lavon, CISO

Votiro Cloud was installed to secure the company's emails and web downloads. To ensure a secure data flow across the organization, all circulating files are now automatically sanitized by Votiro's Positive Selection technology and kept in an encrypted vault with zero chance of an infected file being able to penetrate.

1.5 Million Files Per Month – Not a Single Breach



Smooth Business Flow

Votiro requires minimal ongoing maintenance. With less than a second to scan and rebuild every file, the technology effectively reduces bottlenecks for the business. Both employees and claimants can continue with business as usual, without even realizing that their files are being disarmed.



Full Threat Visibility

Documents are now being inspected and correlated across all sources, providing a unified dashboard and insights on the rising threats and the channels under attack. In addition, Votiro's granular policy trust-pass filters reduce the attack surface, resulting in 1.5% of supported files being kept out according to the desired policy.



Automatic Protection

Unlike detection-based file security solutions that scan for suspicious elements and block some malicious files, Positive Selection singles out only the safe elements of each file, ensuring every file that enters your organization is 100% safe. Votiro's Secure File Gateway completely maintains file fidelity and relieves the pressure on staff to determine whether the file is malicious or benign. As a vital part of the overall protection and defense system at Hachshara, Votiro Cloud significantly reduced the risk of incoming threats.



Not a Single Breach

Ever since implementing Votiro Cloud in August 2018, Hachshara has not experienced a single file-borne breach. Today, they can rest assured that no malware or malicious activity is hidden in any of their incoming files.

Experience Zero Trust File Security For Yourself

Schedule A Demo

About **Votiro**

Votiro protects organizations from weaponized files without slowing or impacting business. Unlike detection-based file security solutions that scan for suspicious elements and block some malicious files, Votiro's revolutionary Positive Selection™ technology singles out only the safe elements of each file, ensuring every file that enters your organization is safe. Founded by leading file security experts, Votiro's new approach to file security works invisibly in the background, completely eliminating threats while ensuring zero interruption to business. Votiro is trusted by large enterprises globally, including top Fortune 500 companies, to completely eliminate file-based threats while ensuring business continuity. Headquartered in the United States, with offices in Australia, Israel and Singapore, Votiro is trusted by over 400 companies and 2 million users worldwide to safely access files with complete peace of mind.

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