

# European Utility Giant

## Eliminates File-borne Threats to Upload Portals with Votiro Cloud



### About the Utility Company

The Company is one of Europe's most substantial utilities, serving millions of customers across more than a dozen countries. While electricity production and distribution are its primary domains, the Company also holds significant stakes in water treatment, natural gas supply, and waste management, making it the dominant utility player in its home country.

### The Challenge: Data Inflow without Threat Inflow

#### Managing Customer Data Inflow and Cyber Threats

The utility's web portal, a crucial point of contact for its extensive customer base, facilitated the submission of diverse documents, ranging from Excel sheets and PDFs to screenshots and images. While this steady stream of data improved operational efficiency and customer engagement, it also introduced a significant vulnerability to potential cyber threats. Given the utility firm's prominent standing and visibility within the sector, it became an appealing target for cyber adversaries.

### Try Votiro Free for 30 Days

See firsthand how our Zero Trust approach secures your email environment, applications, and web browsing activity from file-borne threats.

[Start Your 30-Day Trial](#)

### Securing Against File-Borne Threats

When employees access the uploaded files, any embedded threats could immediately start executing malicious code. This code has the potential to initiate ransomware infections, aid in rootkit installations, and propagate to other devices across the organization. Such activities place at risk the confidentiality of sensitive financial and personal information for all individuals communicating with the utility company. Consequently, the Company initiated a search for a highly effective solution to fortify its perimeter against threats associated with files.

### Before and After Implementing Votiro Cloud

#### Before Votiro

- **Risk from File-Based Cyber Threats:** With customers – who may not be cyber-savvy – regularly uploading files to its portals, the Company was open to significant risk, especially from zero-day threats that are undetectable by antivirus solutions.
- **Target for Cyber Adversaries:** With its extensive customer base and diverse operations, the Company's prominence made it an attractive target for cyber adversaries aiming to exploit these vulnerabilities.

#### After Votiro

- **Comprehensive Protection Strategy:** Votiro works seamlessly with each point of file entry, safeguarding the utility's network and the 250,000+ files the utility ingests yearly.
- **Prevention of Evasive Threats:** Votiro detects, disarms, and analyzes known and unknown threats hidden in any type of file.

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### The Solution: Votiro Cloud

**Strategically deploy a security solution to protect the organization's 10+ web portals.**

The utility company turned to Votiro Cloud's SaaS solution to safeguard its new upload portals from file-borne threats and to help them achieve a comprehensive zero-trust solution.

The initial engagement was marked by a cautious approach. They began by deploying Votiro's solution for web uploads across just two portals, a strategic move to assess the efficiency of the API-based solution's capabilities and how it would protect incoming files.

Encouraged by the promising results and the seamless protection of their network, the Company is ramping up the defense by expanding the solution across ten different digital portals, ensuring **protection for up to 250,000 files.**

#### **Votiro Delivers Complete File Protection for the Utility Provider**

Today, the utility firm isn't just safeguarded against threats from web uploads but is keen on deepening its partnership with Votiro. They are eyeing an expansion into other pivotal use cases within the organization, including their email workflows and even OT environments, echoing their commitment to achieving a comprehensive zero-trust solution.

In the words of a senior representative from the utility firm, "Overall feedback from the team was very positive, especially in terms of ease and use of the API and the overall performance."

This testimonial stands as a testament to the seamless security Votiro provided to one of Europe's energy giants as it embarked on its digital transformation journey.

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- Senior Representative  
with the Utility Company

### Take a Quick Demo

Not ready for the 30-Day free trial? Take a demo of Votiro Cloud to see how we secure you from Zero-day threats and future events.

[Schedule a Demo](#)

### About Votiro

Votiro is a Zero Trust Content Security company trusted by industry leaders around the world to deliver billions of safe files between commercial and government organizations, their employees, and the customers that rely on them. The Votiro Cloud solution is an open-API that detects, disarms, and analyzes content at the speed of business – delivering teams with fully-functional files, reduced risk, lower costs, and increased productivity. Votiro Cloud proactively eliminates file-borne threats targeting email environments, collaboration platforms, data lakes, supply chains, web downloads, B2C digital interactions, and more.

Learn more at [www.votiro.com](https://www.votiro.com)